

# CaterMarket

## FOOD SERVICE EQUIPMENT

### THE PROTECTION OF PERSONAL INFORMATION ACT DECLARATION

Dear Esteemed Customers,

In compliance with the Protection of Personal Information Act (POPIA) of South Africa, we Catermarket (Pty) Ltd, operating as an online store delivering directly to clients, hereby affirm our commitment to safeguarding your personal information.

As a responsible custodian of your data, we assure you that any information collected during your interactions with our online platform will be treated with utmost confidentiality and used solely for the purpose of providing you with our products and services.

#### **Our commitment to your privacy entails:**

**Lawful Processing:** We will only collect and process your personal information for legitimate purposes, ensuring compliance with the provisions set forth by POPIA.

**Consent:** Your consent will be sought before collecting any personal information, and you will have the right to withdraw it at any time.

**Data Security:** We employ robust technical and organizational measures to protect your personal information against unauthorized access, disclosure, alteration, or destruction.

**Transparency:** We will provide clear and concise information regarding the collection, processing, and storage of your personal data, ensuring transparency at every stage.

**Access and Correction:** You have the right to access and update your personal information held by us, and we will promptly address any inaccuracies upon your request.

**Data Retention:** Your personal information will only be retained for as long as necessary to fulfil the purposes for which it was collected, unless required otherwise by law.

**Accountability:** We are committed to upholding the principles of POPIA and will continuously review and improve our data protection practices ensuring compliance and accountability.

**By continuing to use our online store, you acknowledge and consent to the collection and processing of your personal information in accordance with this declaration and the applicable laws of South Africa.**

Should you have any questions or concerns regarding the protection of your personal information, please don't hesitate to contact our Data Protection Officer.

#### **Contact Details of Information Officer**

Nathan Pieterse

Address: 11 Milano Close, Cosmo Business Park, Cosmo City Ext 15, Randburg

Contact details: 082 301 3523 or +27 11 708 0191.

Email address: [online@catermarket.co.za](mailto:online@catermarket.co.za)

#### **Information Regulator contact details.**

Postal Address: P.O Box 31533, Braamfontein, Johannesburg, 2017

Email address: [registration.IR@justice.gov.za](mailto:registration.IR@justice.gov.za)